ITEM
- Items must be 25lbs. or less
- Items must be able to be loaded and stowed safely - this is determined by the driver. If the item’s shape, size, etc. seems unsafe to the driver he/she is required to reject the item.
- Items should be “packaged” (wrapped, bagged, boxed, etc.) with travel-wear in mind...bumps on road, accidental drops, etc. (It is the responsibility of the customer to package the item well.)
- Items must be legal & free of any dangerous parts or foul smells. If the driver is unsure, he/she will err on the side of caution and reject the item.
- Items must have name and contact information of the sender as well as the recipient and the delivery destination written clearly upon it.

DROP OFF AND PICK UP LOCATIONS
- In Weaverville: TOP’s Mini Mart or Bus Stops on route
- In Hayfork: Hayfork Video or Bus Stops on route
- All other towns: Bus Stops on route

DROP OFF TIME
- At TOP’s Mini Mart and Hayfork Video items should be dropped off half an hour before bus is due to depart first stop. (Refer to the Transit bus schedule for times.)
- At bus stops it is a good idea to be 5-10 minutes early to ensure a connection. (Refer to the Transit bus schedule for times which the bus is due to arrive/depart from bus stops en route.)

PRICES
- All items are $3.00 each per bus ride. If the delivery requires transfer from one bus to another, a second charge is required. This needs to be planned in advance.
- Pay for service at time of drop off (unless Transit Personnel approves differently).

DELIVERY
- Bus drivers can only drop off deliveries to TOP’s Mini Mart & Hayfork Video.
- Recipients can “claim” the item at these drop off places, or be at a regular bus stop on the route to receive item directly from bus driver. (Plan this ahead of time and write recipient’s name and the pick-up location on the package.)
  - If a bus stop delivery was planned and no one is there to receive item, the bus driver cannot wait, and will therefore drop item off at TOP’s Mini Mart or Hayfork Video (whichever is closest). It is the responsibility of the customer to pick item up at the back-up location. If the driver is unable to deliver the item to either Top’s Mini Mart or Hayfork Video, the item will be delivered to the Weaverville DOT office (31301 State Highway 3, Weaverville) and treated as a lost and found item.
  - Note: A second request for delivery of these items, will require a second charge.

DISCLAIMERS
- Trinity County Dept. of Transportation, TOP’s Mini Mart, and Hayfork Video including all of their respective employees are not responsible for:
  - Item’s condition at any time
  - The time of arrival
  - The wrong person claiming the item
  - Theft of or damage to the item at any time before, during, and after the delivery

ALL TRANSACTIONS DONE DIRECTLY WITH BUS DRIVERS MUST BE QUICK!
HAVE YOUR ITEMS LABELED AND READY FOR DELIVERY WITH THE DELIVERY FEE IN HAND.
BUS DRIVERS DO NOT HAVE EXTRA TIME TO WAIT FOR CUSTOMERS AND/OR PACKAGES.